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Method and System for Processing Events

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1 **TECHNICAL FIELD**

2 The systems and methods described herein relate to computing systems
3 and, more particularly, to processing events such as security-related events.
4

5 **BACKGROUND**

6 Computer systems are continuing to grow in popularity and are frequently
7 interconnected with other computer systems via networks, such as local area
8 networks (LANs) and the Internet. Features such as electronic mail (email),
9 instant messaging, and online entertainment encourage the use of computer
10 systems coupled to networks. These features allow users to, for example,
11 communicate with other users, retrieve audio and/or video content, and purchase
12 products or services via online sources.

13 This increased interconnection of computer systems increases the
14 likelihood of attacks against the computer systems by malicious users. These
15 attacks may include installing a malicious program onto other users' computers
16 (e.g., intended to disable the other users' computers, to obtain information from
17 the other users' computers, launch attacks against other computers, and the like).
18 Attacks may also include attempting to disable a computer such that its
19 performance is greatly impaired (e.g., by generating a continuous stream of
20 requests sent to the computer). These attacks can be a nuisance to the computer
21 user and may result in lost data, corrupted data, confidential data being copied
22 from the computer, or rendering the computer inoperable.

23 To prevent or minimize the severity of such attacks, various security
24 programs and services have been developed. These programs and services execute
25 on the computer system and protect the computer system from malicious attacks.

1 Example programs include antivirus programs and firewall programs. Typically,
2 these programs or services are directed toward preventing a particular type of
3 attack. For example, an antivirus program protects against the loading and/or
4 execution of computer viruses, and a firewall program protects against
5 unauthorized access to the computer by an outside user.

6 These different programs do not typically communicate with one another.
7 For example, an antivirus program does not typically communicate the fact that a
8 virus was detected to the firewall program. Thus, the various security programs in
9 a computer system may not learn of certain attacks on the computer system. It
10 would be desirable to provide an improved communication mechanism for
11 communicating security-related information and other events among various
12 security programs and services in a computer system.

13

14 **SUMMARY**

15 The systems and methods described herein enhance the security of a
16 computing system by sharing events, such as security-related events, among
17 multiple security engines. In a particular embodiment, an event is received from a
18 first security engine. A second security engine is identified that can utilize
19 information contained in the event. The information contained in the event is then
20 communicated to the second security engine.

1 **BRIEF DESCRIPTION OF THE DRAWINGS**

2 Similar reference numbers are used throughout the figures to reference like
3 components and/or features.

4 Fig. 1 illustrates an example environment in which various events are
5 generated and processed.

6 Fig. 2 illustrates an example security policy containing data and rules.

7 Fig. 3 illustrates an example table maintained by a security module
8 regarding data requested by various security engines.

9 Fig. 4 is a flow diagram illustrating an embodiment of a procedure for
10 retrieving and distributing security policy rules and data.

11 Fig. 5 is a flow diagram illustrating an embodiment of a procedure for
12 handling updated security policy data.

13 Fig. 6 is a flow diagram illustrating an embodiment of a procedure for
14 handling the distribution of information to one or more security engines.

15 Fig. 7 illustrates a general computer environment, which can be used to
16 implement the techniques described herein.

1 **DETAILED DESCRIPTION**

2 The systems and methods discussed herein process various information,
3 such as events generated by one or more programs or services. A computing
4 system includes an event manager that receives events and other information from
5 multiple sources, such as security engines and other computing systems. Example
6 security engines include antivirus engines, firewall engines and intrusion detection
7 engines. The event manager communicates event information received from a
8 particular source to one or more security engines that might use the information to
9 improve the level of security provided for the computing system.

10 Although particular examples discussed herein refer to security-related
11 events and other security-related information, alternate embodiments may process
12 any type of event or information. This information includes any information that
13 might be utilized by security-related components in a host computer. Alternate
14 embodiments can receive, process and distribute information that is not
15 necessarily related to the security of the host computer.

16 Fig. 1 illustrates an example environment 100 in which various events are
17 generated and processed. Events include, for example, detection of a computer
18 virus, detection of an attempt to access confidential data, notification that a
19 computer virus was destroyed, notification that a particular application program
20 was halted or prevented from executing, changes to system state information, and
21 so forth. A host computer 102 is coupled to multiple servers 104 and 106 via a
22 network 108. Host computer 102 and servers 104 and 106 may be any type of
23 computing device, such as the device discussed below with respect to Fig. 7.
24 Network 108 can be any type of data communication network, such as a local area
25 network (LAN), wide area network (WAN), the Internet, and the like. Although

1 Fig. 1 illustrates host computer 102 being coupled to two servers 104 and 106,
2 host computer 102 may be coupled to any number of servers or other devices
3 capable of communicating with the host computer.

4 Host computer 102 includes a security module 110 that performs various
5 security-related functions, such as monitoring, detecting and responding to attacks
6 on host computer 102. Security module 110 includes an event manager 112 that is
7 coupled to three security engines 114, 116 and 118. Security engines 114-118 may
8 be implemented in software, hardware, or a combination of software and
9 hardware. A security engine can be any service that assists in protecting against
10 malicious users and/or malicious programs. Particular security engines are
11 security-related application programs, such as antivirus programs and intrusion
12 detection programs. Security engines 114-118 may also be referred to as
13 “services”. A particular security module 110 may include any number of security
14 engines coupled to event manager 112. Security module 110 may also include
15 other modules, components, or application programs (not shown), such as a
16 security-related policy reader or other policy-handling mechanism.

17 Security module 110 is also coupled to system state information 120 and
18 system configuration information 122. System state information 120 includes
19 information regarding the current operating state or operating mode of host
20 computer 102. System configuration information 122 includes information
21 regarding how host computer 102 is configured. System state information 120 and
22 system configuration information 122 may be stored in a non-volatile storage
23 device, such as a memory device or a hard disk drive. In one embodiment, event
24 manager 112 and security engines 114-118 are capable of receiving system state
25 information 120 and system configuration information 122.

1 Although not shown in Fig. 1, additional data sources or data providers may
2 communicate information and events to security module 110 and event manager
3 112. This additional data includes, for example, configuration information related
4 to an Internet Information Service (IIS), data provided by an system management
5 application, data contained in a system registry, and information provided by a
6 user or administrator of the system.

7 Each security engine 114-118 performs certain security-related functions to
8 help secure host computer 102 from malicious users or application programs.
9 These malicious users or application programs may attempt to disable host
10 computer 102 or disable functionality of host computer 102, obtain data from host
11 computer 102 (such as passwords or other confidential information), or use host
12 computer 102 (such as to assist in attacking other computer systems). For
13 example, security engine 114 detects computer viruses, security engine 116
14 provides firewall protection, and security engine 118 blocks execution of
15 particular application programs based on one or more user privileges or
16 characteristics. In this example, security engine 114 protects host computer 102
17 from being infected by computer viruses, worms, Trojan horses, and the like.
18 Additionally, firewall protection includes protecting host computer 102 from being
19 accessed over a network connection by other devices. Blocking execution of
20 particular application programs includes preventing execution of application
21 programs on host computer 102 by a user that does not have appropriate
22 privileges. Additionally, execution of an application program may be blocked if
23 improper behavior is detected, such as improper network access or improper
24 storage device access.

1 In other embodiments, one or more security engines may perform intrusion
2 detection or vulnerability analysis. Intrusion detection includes, for example,
3 identifying when a malicious application program and/or user has accessed host
4 computer 102 and taking appropriate action to notify a user or administrator,
5 attempt to disable the malicious application program, or halt the malicious user's
6 access. Vulnerability analysis includes, for example, attempting to detect
7 vulnerabilities in host computer 102 due to security engines or other components
8 that have not been installed or updated correctly, security engines or other
9 components that have not been configured properly, patches or hot fixes that have
10 not been installed, passwords that do not comply with required lengths or required
11 characters, and the like. A particular security engine 114-118 may be unaware of
12 the existence and functionality of other security engines coupled to event manager
13 112.

14 Each security engine 114-118 communicates events (e.g., detection of a
15 computer virus, detection of an attempt to retrieve data from host computer 102, or
16 preventing execution of an application program by a user) to event manager 112.
17 These events include information collected by a security engine, actions taken by a
18 security engine, data collected by the event manager from one or more data
19 sources, and the like. Example information includes a listing of all virtual servers
20 instantiated in a particular installation. Event manager 112 processes these events
21 and communicates the information contained in particular events to other search
22 engines 114-118 that may benefit from such information.

23 Security module 110 also receives security-related policies that include one
24 or more rules and various data. Event manager 112 distributes the rules to the
25 appropriate security engines 114-118 and provides data to the security engines, as

needed. Each security engine 114-118 stores these rules and data received from event manager 112. The operation of security module 110, event manager 112 and security engines 114-118 is discussed in greater detail below.

Fig. 2 illustrates an example security policy 200 containing data and rules. In one embodiment, security policy 200 is stored in security module 110. A particular security module may receive and store any number of different security policies 200 received from any number of different data sources. Alternatively, security policy 200 may be stored in another module or component within host computer 102. In the example of Fig. 2, a data portion 202 of security policy 200 includes one or more data elements. As shown in Fig. 2, these data elements include values assigned to variables (e.g., a value of “1” is assigned to variable “A” and a value of “4” is assigned to variable “B”). In alternate embodiments, other types of data may be included instead of or in addition to the data shown in Fig. 2. The data contained in security policy 200 is used, for example, by one or more rules contained in security policy 200 or contained in one or more other security policies.

Security policy 200 also includes a rules portion 204 that contains multiple rules. The rules in security policy 200 may be associated with one or more security engines. For example, certain rules may only be applied by particular security engines. The rules may be arranged in security policy 200 based on the security engine with which the rules are associated. Alternatively, an identifier associated with each rule may identify the security engines that are capable of applying the rule. In particular embodiments, a rule may be associated with any number of security engines. In other embodiments, a host computer may not

1 contain a security engine that applies a particular rule. In this situation, the rule is
2 not associated with any security engine.

3 In the example of Fig. 2, the rules are defined using an IF-THEN structure.
4 Alternatively, the set of rules can take a variety of different forms. Using the IF-
5 THEN structure shown in Fig. 2, the rule defines a particular condition(s) and a
6 corresponding particular action(s) or result(s). During enforcement of the rule, if
7 that particular condition(s) is detected, then the corresponding particular action(s)
8 or result(s) is performed. A rule can identify a variety of different conditions and
9 corresponding actions or results. Example conditions include attempts to access a
10 resource (e.g., memory locations, network addresses or ports, other programs, or
11 files on a storage device), attempts to write data to particular locations (e.g.,
12 particular memory locations, or particular locations on a storage device), attempts
13 to run particular programs, and various aspects of the current operating state of
14 host computer 102. Example results include preventing a resource from being
15 accessed, preventing data from being written to particular locations, preventing a
16 program from being executed, or generating a notification that the occurrence of
17 the condition in the rule was detected (e.g., recording its occurrence in a log, or
18 sending a message to a user or other computer). The particular results can also be
19 permissive in nature rather than preventive. For example, the results could
20 indicate that a particular resource or location can be accessed only if the condition
21 in the rule is satisfied by host computer 102, or that a particular program can only
22 be run if the condition in the rule is satisfied by host computer 102.

23 Additional examples of rules include permitting certain application
24 programs or services to update data files in a particular directory or folder,
25 enabling receipt of traffic on port 21 if file transfer protocol (FTP) is enabled, and

1 generating a virus warning message if a particular virus signature is detected.
2 Other examples include generating an event if a particular application program has
3 not been upgraded to a particular revision level, preventing access to a network if
4 the application program has not been upgraded to a minimum revision level, and
5 preventing the host computer from receiving data via network port 35.

6 Fig. 3 illustrates an example table 300 maintained by a security module
7 regarding data requested by various security engines. In one embodiment, table
8 300 is stored in security module 110. Alternatively, table 300 may be stored in
9 another module or component within host computer 102. Each time a security
10 engine requests data from the security module, the security module updates the
11 table (if necessary) to include that data request. A first column 302 of table 300
12 identifies a particular data element, such as a variable or other identifier or
13 information. A second column 304 of table 300 identifies any security engines
14 that previously requested the associated data element. For example, table 300
15 identifies that data element “A” was previously requested by security engine “1”.
16 Similarly, data element “D” was previously requested by security engines “1”, “4”
17 and “6”. As discussed in greater detail below, the information contained in table
18 300 is used by the security module to determine which security engines should
19 receive updated data.

20 Fig. 4 is a flow diagram illustrating an embodiment of a procedure 400 for
21 retrieving and distributing security policy rules and data. Procedure 400 may be
22 performed, for example, upon initialization of a host computer. Initially, a security
23 module retrieves security policies for the host computer (block 402). A event
24 manager identifies rules in the security policies related to each security engine
25

1 (block 404). The event manager then communicates the rules to the appropriate
2 security engines (block 406).

3 Each security engine identifies data necessary to apply its associated rules
4 (block 408), for example by identifying data elements contained in rules that the
5 security engine will apply. Each security engine then requests its identified data
6 from the event manager (block 410). After receiving a data request from a
7 security engine, the event manager records the requested data element in a table
8 (e.g., table 300 in Fig. 3) or other data structure for future reference (block 412).
9 Finally, the event manager locates the requested data and provides that data to the
10 requesting security engine (block 414). Thus, rather than providing all data to all
11 security engines, the event manager provides the requested data to each requesting
12 security engine.

13 Fig. 5 is a flow diagram illustrating an embodiment of a procedure 500 for
14 handling updated security policy data. Initially, the security module receives
15 updated data (block 502). For example, the updated data may include updated
16 values for existing variables. The security module identifies one or more security
17 engines that previously requested the data that has been updated (block 504). In
18 one embodiment, the security module identifies these security engines using a
19 table such as table 300 shown in Fig. 3. After identifying the appropriate security
20 engines, the security module provides the updated data to each of the identified
21 security engines (block 506). Finally, the security engines update their data
22 elements with the updated data. Procedure 500 is repeated each time the security
23 module receives updated data. In another embodiment, the security module
24 periodically checks various data sources for updated data. If the data has been
25

1 updated, the security module retrieves the updated data and distributes the data
2 according to procedure 500.

3 In one embodiment, when a rule is updated, the security module identifies
4 the security engines associated with the rule and distributes the updated rule to the
5 identified security engines. If a new rule is received, the security module
6 identifies the security engines that might use the new rule and distributes the new
7 rule to the appropriate security engines. Similarly, if an existing rule is deleted,
8 the security module deletes the rule from all security engines associated with the
9 rule. In another embodiment, when a rule is updated, the security module creates
10 a new set of rules (including the updated rule) and distributes the new set of rules
11 to the security engines, thereby replacing the existing rules contained in the
12 security engines.

13 Fig. 6 is a flow diagram illustrating an embodiment of a procedure 600 for
14 handling the distribution of information, such as event information or system state
15 information, to one or more security engines. Initially, the event manager receives
16 an event from a security engine (block 602). The event manager then identifies
17 information contained in the event (block 604), such as the event type or the
18 nature of the attack that generated the event. The event manager also identifies
19 other security engines that might use the information contained in the event (block
20 606). The relationships among different security engines are specified, for
21 example, in the security policy received by the host computer. These relationships
22 may be defined wholly or in part by a system administrator or other system
23 operator when creating the security policy. A particular security engine can
24 publish certain data that it knows about, even though the security engine may not
25 know whether any other devices or applications will use the data. An

1 administrator can specify this data, for example, in rules provided to other security
2 engines.

3 Next, the event manager provides the information contained in the event to
4 the identified security engines (block 608). The identified security engines then
5 apply the received information (block 610). This sharing (or correlation) of event
6 information enhances the level of security provided by a host computer against
7 malicious attacks. Sharing of the event information is handled by the event
8 manager such that the individual security engines do not need to know of the other
9 security engines contained in the host computer. The security-related information
10 discussed herein can be stored in a central location, thereby allowing other
11 devices, components and application programs to access the information. For
12 example, other security engines or computing systems may access the stored
13 security related information.

14 In one example of procedure 600, an antivirus security engine detects
15 repeated attempts to access a network via a particular port. The antivirus security
16 engine reports this information (e.g., dates and times of the attempted access and
17 the port on which access was attempted) to the event manager. In this example,
18 the antivirus security engine is not responsible for responding to such access
19 attempts. The event manager receives the information from the antivirus security
20 engine and determines that an intrusion detection security engine and a firewall
21 security engine may use such information. After receiving the information, the
22 intrusion detection security engine and the firewall security engine may adjust
23 their operation based on the received information. For example, the intrusion
24 detection security engine may increase the frequency with which it checks for
25 intruders. Additionally, the firewall security engine may temporarily disable the

1 port on which access was attempted. Thus, the overall security of the host
2 computer against attacks is increased by allowing security engines to adjust their
3 operation based on shared information regarding security-related events.

4 In another example of procedure 600, a vulnerability security engine detects
5 whether a particular patch is installed on the host computer. If the patch is not
6 installed, the vulnerability security engine generates an event indicating that the
7 patch is not installed. A host firewall security engine and a behavioral blocking
8 security engine have registered with the event manager for notification if the patch
9 is not installed. When the host firewall security engine and the behavioral
10 blocking security engine receive notification of the patch not being installed, the
11 security engines enforce rules that limit the functionality (or prevent execution) of
12 the application program that was not patched.

13 In another example a particular security engine identifies all servers on a
14 specific type of network, such as domain controllers. The identified information is
15 shared with one or more other security engines. The security engines may apply
16 rules that have different behaviors depending on whether specific network
17 addresses are being accessed.

18 In another embodiment, system state information is shared among various
19 components (e.g., the event manager and multiple security engines) in the security
20 module. The system state information may be provided by various data sources.
21 Example system state information includes a current network state, whether a
22 network connection is wired or wireless, whether the host computer is accessing a
23 corporate network or an unknown network, and host computer configuration
24 information. Thus, if a security engine identifies particular system state

1 information, that identified information can be shared among other security
2 engines and other components or modules in the host computer.

3 In a particular embodiment, the system state information collected by
4 various components is stored in a central location, thereby providing access to the
5 information by other devices, components and application programs. For
6 example, system state information collected by one security engine is accessible
7 by other security engines, security modules and computing systems.

8 Fig. 7 illustrates a general computer environment 700, which can be used to
9 implement the techniques described herein. The computer environment 700 is
10 only one example of a computing environment and is not intended to suggest any
11 limitation as to the scope of use or functionality of the computer and network
12 architectures. Neither should the computer environment 700 be interpreted as
13 having any dependency or requirement relating to any one or combination of
14 components illustrated in the example computer environment 700.

15 Computer environment 700 includes a general-purpose computing device in
16 the form of a computer 702. One or more media player applications can be
17 executed by computer 702. The components of computer 702 can include, but are
18 not limited to, one or more processors or processing units 704 (optionally
19 including a cryptographic processor or co-processor), a system memory 706, and a
20 system bus 708 that couples various system components including the processor
21 704 to the system memory 706.

22 The system bus 708 represents one or more of any of several types of bus
23 structures, including a memory bus or memory controller, a point-to-point
24 connection, a switching fabric, a peripheral bus, an accelerated graphics port, and
25 a processor or local bus using any of a variety of bus architectures. By way of

1 example, such architectures can include an Industry Standard Architecture (ISA)
2 bus, a Micro Channel Architecture (MCA) bus, an Enhanced ISA (EISA) bus, a
3 Video Electronics Standards Association (VESA) local bus, and a Peripheral
4 Component Interconnects (PCI) bus also known as a Mezzanine bus.

5 Computer 702 typically includes a variety of computer readable media.
6 Such media can be any available media that is accessible by computer 702 and
7 includes both volatile and non-volatile media, removable and non-removable
8 media.

9 The system memory 706 includes computer readable media in the form of
10 volatile memory, such as random access memory (RAM) 710, and/or non-volatile
11 memory, such as read only memory (ROM) 712. A basic input/output system
12 (BIOS) 714, containing the basic routines that help to transfer information
13 between elements within computer 702, such as during start-up, is stored in ROM
14 712. RAM 710 typically contains data and/or program modules that are
15 immediately accessible to and/or presently operated on by the processing unit 704.

16 Computer 702 may also include other removable/non-removable,
17 volatile/non-volatile computer storage media. By way of example, Fig. 7
18 illustrates a hard disk drive 716 for reading from and writing to a non-removable,
19 non-volatile magnetic media (not shown), a magnetic disk drive 718 for reading
20 from and writing to a removable, non-volatile magnetic disk 720 (e.g., a “floppy
21 disk”), and an optical disk drive 722 for reading from and/or writing to a
22 removable, non-volatile optical disk 724 such as a CD-ROM, DVD-ROM, or other
23 optical media. The hard disk drive 716, magnetic disk drive 718, and optical disk
24 drive 722 are each connected to the system bus 708 by one or more data media
25 interfaces 725. Alternatively, the hard disk drive 716, magnetic disk drive 718,

1 and optical disk drive 722 can be connected to the system bus 708 by one or more
2 interfaces (not shown).

3 The disk drives and their associated computer-readable media provide non-
4 volatile storage of computer readable instructions, data structures, program
5 modules, and other data for computer 702. Although the example illustrates a hard
6 disk 716, a removable magnetic disk 720, and a removable optical disk 724, it is to
7 be appreciated that other types of computer readable media which can store data
8 that is accessible by a computer, such as magnetic cassettes or other magnetic
9 storage devices, flash memory cards, CD-ROM, digital versatile disks (DVD) or
10 other optical storage, random access memories (RAM), read only memories
11 (ROM), electrically erasable programmable read-only memory (EEPROM), and
12 the like, can also be utilized to implement the example computing system and
13 environment.

14 Any number of program modules can be stored on the hard disk 716,
15 magnetic disk 720, optical disk 724, ROM 712, and/or RAM 710, including by
16 way of example, an operating system 726, one or more application programs 728,
17 other program modules 730, and program data 732. Each of such operating
18 system 726, one or more application programs 728, other program modules 730,
19 and program data 732 (or some combination thereof) may implement all or part of
20 the resident components that support the distributed file system.

21 A user can enter commands and information into computer 702 via input
22 devices such as a keyboard 734 and a pointing device 736 (e.g., a “mouse”).
23 Other input devices 738 (not shown specifically) may include a microphone,
24 joystick, game pad, satellite dish, serial port, scanner, and/or the like. These and
25 other input devices are connected to the processing unit 704 via input/output

1 interfaces 740 that are coupled to the system bus 708, but may be connected by
2 other interface and bus structures, such as a parallel port, game port, or a universal
3 serial bus (USB).

4 A monitor 742 or other type of display device can also be connected to the
5 system bus 708 via an interface, such as a video adapter 744. In addition to the
6 monitor 742, other output peripheral devices can include components such as
7 speakers (not shown) and a printer 746 which can be connected to computer 702
8 via the input/output interfaces 740.

9 Computer 702 can operate in a networked environment using logical
10 connections to one or more remote computers, such as a remote computing device
11 748. By way of example, the remote computing device 748 can be a personal
12 computer, portable computer, a server, a router, a network computer, a peer device
13 or other common network node, game console, and the like. The remote
14 computing device 748 is illustrated as a portable computer that can include many
15 or all of the elements and features described herein relative to computer 702.

16 Logical connections between computer 702 and the remote computer 748
17 are depicted as a local area network (LAN) 750 and a general wide area network
18 (WAN) 752. Such networking environments are commonplace in offices,
19 enterprise-wide computer networks, intranets, and the Internet.

20 When implemented in a LAN networking environment, the computer 702 is
21 connected to a local network 750 via a network interface or adapter 754. When
22 implemented in a WAN networking environment, the computer 702 typically
23 includes a modem 756 or other means for establishing communications over the
24 wide network 752. The modem 756, which can be internal or external to computer
25 702, can be connected to the system bus 708 via the input/output interfaces 740 or

1 other appropriate mechanisms. It is to be appreciated that the illustrated network
2 connections are exemplary and that other means of establishing communication
3 link(s) between the computers 702 and 748 can be employed.

4 In a networked environment, such as that illustrated with computing
5 environment 700, program modules depicted relative to the computer 702, or
6 portions thereof, may be stored in a remote memory storage device. By way of
7 example, remote application programs 758 reside on a memory device of remote
8 computer 748. For purposes of illustration, application programs and other
9 executable program components such as the operating system are illustrated herein
10 as discrete blocks, although it is recognized that such programs and components
11 reside at various times in different storage components of the computing device
12 702, and are executed by the data processor(s) of the computer.

13 Various modules and techniques may be described herein in the general
14 context of computer-executable instructions, such as program modules, executed
15 by one or more computers or other devices. Generally, program modules include
16 routines, programs, objects, components, data structures, etc. that perform
17 particular tasks or implement particular abstract data types. Typically, the
18 functionality of the program modules may be combined or distributed as desired in
19 various embodiments.

20 An implementation of these modules and techniques may be stored on or
21 transmitted across some form of computer readable media. Computer readable
22 media can be any available media that can be accessed by a computer. By way of
23 example, and not limitation, computer readable media may comprise "computer
24 storage media" and "communications media."

1 “Computer storage media” includes volatile and non-volatile, removable
2 and non-removable media implemented in any method or technology for storage
3 of information such as computer readable instructions, data structures, program
4 modules, or other data. Computer storage media includes, but is not limited to,
5 RAM, ROM, EEPROM, flash memory or other memory technology, CD-ROM,
6 digital versatile disks (DVD) or other optical storage, magnetic cassettes, magnetic
7 tape, magnetic disk storage or other magnetic storage devices, or any other
8 medium which can be used to store the desired information and which can be
9 accessed by a computer.

10 “Communication media” typically embodies computer readable
11 instructions, data structures, program modules, or other data in a modulated data
12 signal, such as carrier wave or other transport mechanism. Communication media
13 also includes any information delivery media. The term “modulated data signal”
14 means a signal that has one or more of its characteristics set or changed in such a
15 manner as to encode information in the signal. By way of example, and not
16 limitation, communication media includes wired media such as a wired network or
17 direct-wired connection, and wireless media such as acoustic, RF, infrared, and
18 other wireless media. Combinations of any of the above are also included within
19 the scope of computer readable media.

20 Although the description above uses language that is specific to structural
21 features and/or methodological acts, it is to be understood that the invention
22 defined in the appended claims is not limited to the specific features or acts
23 described. Rather, the specific features and acts are disclosed as exemplary forms
24 of implementing the invention.